C. INTERNET ACTIVITIES RELATED TO PUBLIC ADMINISTRATION

METHODOLOGY

INTERNET USAGE BY INDIVIDUALS

Since 2003, the Czech Statistical Office has carried out the annual survey on „Usage of Information and Communication Technologies by Households and Individuals". In the year 2008, the survey was realized in the 2nd quarter of 2008. The survey sample covered 10 000 individuals, aged 16 or older. As a survey vehicle, a Labour Force Survey was used, and, as a survey technique, interviews were used. The questionnaire included 44 questions, of which 5 were pointed toward households and 39 toward individuals. This survey is comparable with similar surveys carried by other European Union countries.

The questionnaire also covered usage of internet in relation to public administration. The main focus was that of communication with public authorities by email, obtaining information from public authority web sites, downloading forms posted on public authorities web sites and filling out and sending of on-line forms to public authorities.

For more detailed information on „ICT usage by households and individuals" go to:
http://www.czso.cz/eng/redakce.nsf/i/ict_use_in_the_czech_households_and_individuals

INTERNET USAGE BY ENTERPRISES

The Czech Statistical Office has carried out the annual survey on „Usage of Information and Communication Technologies and E-commerce in Business Sector since 2003. The pilot survey was launched in year 2002. This survey is comparable with similar surveys carried by other European Union countries. The reference period for years 2003 and 2004 was December 31, of given year and the reference period for years 2006, 2007 and 2008 was January, of given year. As a survey technique, mail survey, which was also possible to fill out and submit electronically, was used. The exact structure of the samples can be found on CZSO web site – see the link below.

The questionnaire also covered usage of internet in relation to public administration. The main focus was obtaining information from public authority web sites, downloading forms posted on public authorities web sites, filling out and sending of on-line forms to public authorities or full case handling. Electronic tender system was monitored as well.

For more detailed information on „ICT usage by enterprises" go to:
http://www.czso.cz/eng/redakce.nsf/i/ict_use_in_the_czech_business_sector